

## **MEDIA INFORMATION**

### **TroGroup has become the target of a cyber attack**

**Wels, 16 February 2023. TroGroup, based in Wels, has become the target of a cyber attack. A large part of the Group's central IT services was temporarily unavailable at numerous locations worldwide. Emergency operations were activated immediately after the incident became known and it was possible to ensure continued service and to avoid any disadvantages for our customers and suppliers in the best possible way. After the immediate preventive shutdown of the system landscape and thorough forensic system analyses, a controlled reconstruction is now underway.**

The incident occurred a fortnight ago. Immediately after it became known, digital forensics experts were commissioned to analyse the system and the incident was reported to the police. The Austrian Data Protection Authority was also notified as a precautionary measure. In addition, measures were immediately taken to prevent the spread of any malware.

Together with external experts, the IT team of the TroGroup have been working almost around the clock to restore the affected systems as soon as the incident became known. Due to protective measures taken in the past, including existing and well-managed backups, the IT team is able to get the numerous systems up and running again quickly.

#### **Data encryption at family business with over 110 years of tradition**

"A group of professional criminals encrypted some of our servers, causing individual IT systems to fail," says Ute Kliemstein, spokesperson for the TroGroup, a family-owned company with over 110 years of history. "As soon as the incident became known, we took the necessary steps to ensure the security of our systems and data. Our IT systems were switched off as a preventive measure. The affected systems have been and are being restored with the existing backups. This has enabled us to largely return from emergency to normal operation within a week. A particular challenge throughout has been the management of communication. So as not to endanger the investigations of the criminal prosecution authorities, we cannot give any further information on the course of events at this point," adds Kliemstein.

## **The TroGroup**

The group of companies known as TroGroup GmbH operates as the leading global stamp business under the Trodat brand name and as the leading global laser business under the Trotec brand name. Trodat is the largest stamp manufacturer in the world and Trotec is the global market leader for laser plotters for engraving, cutting and marking. In the business year 2021, TroGroup generated a turnover of EUR 289 million and employed around 1,970 people in 44 international subsidiaries worldwide, including around 590 people in Austria. The group of companies is present in more than 150 countries, the export rate amounts to more than 97%. TroGroup is based in Wels in Upper Austria, where the most important stamp production site as well as the research and development facilities are located. The Trotec production and sales site is situated in Marchtrenk, just over a mile from Wels. The TroGroup is 74.9% owned by the Müller-Just family foundations and 25.1% by the owners of the Lower Austrian ImWind Group. [www.trogroup.com](http://www.trogroup.com)

### **For questions please contact**

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